

Patient and Client Council

Your voice in health and social care

**Head of Development and
Corporate Services**
Patient and Client Council
9th Floor, BT Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT

23rd June 2021

By Email

[REDACTED]

Ref: FOI 1433

Dear [REDACTED]

I am writing to you in response to your Freedom of Information request received by the Patient Client Council (PCC) on 8th February 2021 in which you requested information relating to the PCC's use of zero hours contracts.

Firstly, please accept my sincere apologies for the delay in procuring this information on your behalf.

Please find the requested information below:

1. What is your policy on zero hours contracts?

The PCC do not offer zero hours contracts

2. How many workers/employees do you currently directly employ on zero hours contracts? What is the breakdown of these figure according to (a) sex, (b) race and (c) age?

Please refer to the response for point 1 above.

3. How many workers/employees do you currently indirectly employ on zero hours contracts via agencies, contractors or sub-contractors? If this data is not available, please provide the names of the agencies, contractors or sub-contractors that you use to employ workers indirectly.

Please refer to the response for point 1 above.

4. How many workers/employees do you currently directly employ on minimum hours contracts or via agencies, contractors or sub-contractors?

Zero

5. How many workers/employees in total do you currently employ? What is the breakdown of these figure according to (a) sex, (b) race and (c) age?

GENDER	Count of Employee
Female	22
Male	4
Grand Total	26

AGE	Count of Employee2
16-24	1
25-29	3
30-34	5
35-39	3
40-44	2
45-49	5
50-54	3
55-59	4
Grand Total	26

ETHNICITY	Count of Employee2
Not assigned	18
White	8
Grand Total	26

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter.

In the event that you require a review to be undertaken, you can do so by writing to The Business Services Organisation (BSO), who provide an Information Governance service on our behalf:

Post: Information Governance Manager,
2 Franklin Street,
Belfast,
BT2 8DQ

Email: foi.bso@hscni.net / dpa.bso@hscni.net

If, following an internal review carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the BSO has complied with the terms of the Data Protection Act.

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: casework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT2 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours sincerely,

Carol Collins
Business Support Manager, Patient Client Council