

# Patient and Client Council

## Your voice in health and social care

Meeting of the Board of the Patient and Client Council  
to be held on Tuesday 15<sup>th</sup> September 2020  
at 10:30am, Via Zoom Video Conference

**CLOSED SESSION TO COMMENCE AT 10:30AM**

### Agenda

Item	Board action
1. Apologies	
2. Conflicts of Interest	
3. Minutes of last meeting – 30 <sup>th</sup> June 2020	For approval
4. Matters Arising – see status sheet	For noting
<b>Operations</b>	
5. Annual Complaints Report Paper 585	For Noting
<b>Business Support</b>	
6. Draft Mid-Year Assurance Statement Paper 586	For noting
7. Equality Update Report Paper 587	For noting
8. G&A Report • Revised TOR for G&A • Policies for approval Paper 588	For approval
9. Live Streaming Process Paper 589	For noting
10. Corporate Risk Register Paper 590	For noting and approval
11. Financial Report Paper 591	For noting
12. Quarterly Performance Report Paper 592	For noting
13. Subcommittees – Research Committee Paper 593	For noting
14. Any Other Business	
15. Date of Next Meetings 20 <sup>th</sup> October 2020	

17 <sup>th</sup> November 2020	
Close	