Head of Development and Corporate Services
Patient and Client Council
5th Floor, 14-16 Great Victoria Street
Belfast
BT2 7BA

15th August 2022

BY EMAIL

████████████████████████

Our Ref: FOI 1753

Dear Mr ██████

I am writing to you in response to your Freedom of Information request received by the Patient Client Council (PCC) on 17th June 2022 in which you requested information relating to ICT Hardware / Devices.

Please find all information held by the Business Services Organisation (BSO) who manage this service on PCC's behalf.

I hope that the information provided assists you. If you are dissatisfied in any way with the handling of your request, you have the right to request a review. You should do this as soon as possible or in any case within two months of the date of issue of this letter, as PCC, along with all other public authorities are not obliged to accept internal review requests after this period has lapsed.

In the event that you require a review to be undertaken, you can do so by writing to the BSO, which provides an Information Governance service on our behalf:

Post: Information Governance Manager,
        2 Franklin Street,
        Belfast,
        BT2 8DQ

Email: foi.bso@hscni.net

If, following an internal review, carried out by an independent decision making panel, you remain dissatisfied in any way with the handling of the request, you may make a complaint to the Information Commissioner's Office and ask that they investigate whether the PCC has complied with the terms of the Freedom of Information Act

You can contact Information Commissioner at:

Website: www.ico.org.uk
Phone: 0303 123 1113
Email: icocasework@ico.org.uk
Post: Information Commissioner's Office
3rd Floor, 14 Cromac Place
Belfast
BT7 2JB

In most circumstances the Information Commissioner will not investigate a complaint unless an internal review procedure has been carried out. However the Commissioner has the option to investigate the matter at his discretion.

Yours Sincerely,

Carol Collins
Business Support Manager, PCC

Q1. Please list the number of devices deployed by your organisation for the below list?

DEVICE TYPE	NUMBER OF DEVICES
Desktop PCs	169
Laptops	1,710
Mobile Phones	
Personal Digital Assistants (PDAs)	
Printers	
Multi Functional Devices (MFDs)	370
Tablets	102
Servers	1,800
Storage Devices (E.g., NAS, SAN, etc.)	10
Networking Infrastructure (E.g., Switches, Routers, Interfaces, Wireless Access Points, etc.)	20
Security Infrastructure (E.g., Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools, etc.)	15

Q2. Does your organisation have any plans of refreshing or replacing any of the ICT devices from the below list. If yes, please provide the indicative or projected expenditure in the given format?

REPLACE/REFRESH PROGRAMME:			
IT OR ICT HARDWARE	**EXPENDITURE**		
	2022/23	2023/24	2024/25
Desktop PCs	£7m	£2m	
Laptops			
Mobile Phones			
Personal Digital Assistants (PDAs)			
Printers			
Multi Functional Devices (MFDs)			
Tablets			
Servers			
Storage Devices (E.g., NAS, SAN, etc.)			
Networking Infrastructure (E.g., Switches, Routers, Interfaces, Wireless Access Points)			
Security Infrastructure (E.g., Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	£62K	£80K	£110K

Datacentre Refresh every five years - last refresh 21/22 - includes Server, Storage, Network & Security Infrastructure

Q3. Does your organisation have any plans for developing, refreshing, or replacing any software applications, if so, can you please provide the information in the below format?

S.No	APPLICATION NAME	MONTH/YEAR
1		
2		
3		
4		
5		